

CipherTrust Transparent Encryption (CTE) for Windows

Release Notes

• Release: 7.2.0.128

Date: February 04, 2022

New Features and Enhancements

Release 7.2.0.128 of CipherTrust Transparent Encryption (CTE) for Windows fixes known defects and addresses known vulnerabilities.

The major improvements to CTE for Windows in this release are:

LDT for CIFS

Live Data Transformation is now extended to network share deployments through a distributed architecture
system, which allows users to encrypt data on CIFS shares without any application downtime. CTE agents can
support encryption of data workloads for both direct-attached storage and network shares with zero encryption
downtime and automated key rotation capabilities, to meet compliance requirements, without disrupting
business applications.

CTE Certificate Renewal

• CipherTrust Manager now supports automatic renewal of communication certificates with CipherTrust Manager. CTE Agent will attempt to renew the client certificates 60 days before their expiration date.

Documentation Enhancements

- All CTE documentation is available at https://thalesdocs.com/ctp/cte/index.html.
- The CTE Compatibility Portal is now online.

Note: The portal works best with Firefox and Chrome.

Resolved Issues

 AGT-37480 [CS1084169]: A compliance scan of port 7024 reported compliance issues with some TLS ciphers

New, compliant TLS ciphers were added to the software and non-compliant TLS ciphers were removed.

Known Issues

CTE

AGT-31170: Issues installing McAfee after the CTE Agent is installed

If you install the CTE Agent before you install McAfee VirusScan Enterprise + Antispyware Enterprise 8.8, McAfee may not initialize or be able to scan the host.

Workaround: Install McAfee before installing the CTE Agent.

LDT

· AGT-33427: LDT may go into Incomplete state in DFSR environments

LDT may go into an incomplete state if the policy contains a security rule without the Apply Key effect. A file system may not terminate a reference to a file handle properly. If this happens, after the next rekey scan or after a reboot, rekey will transition into the correct rekeyed state.

• AGT-35478 | 36734: While LDT is in progress on a CIFS share, file browsing may be slow or lagging While LDT is in process, CTE needs to open all of the files inside the directory during directory enumeration. If there are large number of files inside the directory, it may slow down the directory enumeration process.

Workaround:

- In the Registry, go to HKEY_LOCAL_ MACHINE\SYSTEM\CurrentControlSet\Services\vmlfs\parameters.
- 2. Create a DWORD registry key SkipDirEnumSizeChk.
- 3. Set the value to 1.
- AGT-36201: LDT internal files may not be deleted after unguard operations

Workaround:

Run the voradmin ldt group remove command to remove any internal LDT files or delete them manually.

 AGT-36370: In a multinode environment, the vorvmd.log reports an error message when guarding an LDT over CIFS guardpoint

CTE agent needs the CIFS credentials to apply a GuardPoint on a CIFS share. This error message displays when a CTE agent is in the process of authenticating a user. You can safely ignore this error.

AGT-36570: Directory deletion may fail while LDT is in progress

While a rekey is in progress, if a user tries to delete a directory, all contents of the directory will be deleted. However, the directory may not be deleted.

Workaround:

Retry the operations, or delete the directory, once rekey is finished.

AGT-37206: If the majority of nodes fail in an LDT Communication Group, LDT cannot recover

The LDT Communication Group requires that the majority of nodes are active, in order for the LDT Communication Group to work properly. If 50% or more nodes fail, the LDT Communication Group cannot recover from that situation. To fix this issue, you must either:

- Reboot all of the nodes in the entire LDT Communication Group.
- In Windows, restart secfsd, through the **Control Panel > Services** page, for all of the nodes in the entire LDT Communication Group.
- AGT-37344: When a node is removed and then immediately re-added to an LDT Communication Group, the guard operation may fail

If you remove a node from the LDT Communication Group, to decommission it or to repurpose it, you **must** reboot the node.

 AGT-37345: LDT process may transition into suspend state if Primary node crashes during the Guard/Unguard operation

Workaround:

Reboot the primary node to exit from the above state. Note: If the primary node is rebooted, the primary node for the GuardPoint may change.

 AGT-37389: Rekey may transit into Incomplete state if CIFS credentials are outdated or incorrect credentials are provided

Workaround:

If you want to change a user name, domain or password of a CIFS credential in a CM connection, then you need to create a new connection on CM and change the GuardPoint to use the new connection.

Upgrade Considerations

Upgrade from 5.2.1.45 to 7.2.0

Upgrading from v5.x.x to 7.x.x is not supported. Only upgrading from 6.x.x to 7.x.x is supported due to new drivers added.

Advisories

Veritas Cluster support is dropped in CTE Agent v7.2.0.

Sales and Support

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Thales Customer Support operates 24 hours a day, 7 days a week. Your level of access to this service is governed by the support plan arrangements made between Thales and your organization. Please consult this support plan for further information about your entitlements, including the hours when telephone support is available to you.

For support and troubleshooting issues:

- https://supportportal.thalesgroup.com
- (800) 545-6608

For Thales Sales:

- https://cpl.thalesgroup.com/encryption/contact-us
- CPL Sales AMS TG@thalesgroup.com
- (888) 267-3732

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