



CipherTrust Transparent Encryption for Windows

Release Notes

- **Release 7.3.0.135**
- **Date: November 22, 2022**
- **Document Version: 1**

New Platform Support

- **Windows Server 2022 Support**
CTE now supports Windows Server 2022.

Known Issues

- **AGT-31170: Installed CTE first, then installed McAfee, McAfee could not initialize and failed to scan**
Workaround:
You must install McAfee AV software **before** installing CTE agent. If CTE is installed first, McAfee cannot initialize and all attempts to scan fail.
- **AGT-40610: Initializing metadata failed and generated an error message in the event viewer when creating a symlink**
Work-around
You cannot have a symlink reside inside of a GuardPoint that is pointing to another location in that same GuardPoint, or to the root of that same GuardPoint.

Sales and Support

If you encounter a problem while installing, registering, or operating this product, please refer to the documentation before contacting support. If you cannot resolve the issue, contact your supplier or Thales Customer Support.

Thales Customer Support operates 24 hours a day, 7 days a week. Your level of access to this service is governed by the support plan arrangements made between Thales and your organization. Please consult this support plan for further information about your entitlements, including the hours when telephone support is available to you.

For support and troubleshooting issues:

- <https://supportportal.thalesgroup.com>
- (800) 545-6608

For Thales Sales:

- <https://cpl.thalesgroup.com/encryption/contact-us>
- CPL_Sales_AMS_TG@thalesgroup.com
- (888) 267-3732

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